UNITED STATES DISTRICT COURT EASTERN DISTRICT OF NEW YORK

LAURIE COOK,

Plaintiff,

-against-

IN CLERKS OFFICE
U.S. DISTRICT COURT E.D.N.Y

\* DEC 09 2010 \*

**BROOKLYN** OFFICE

**VERIFIED COMPLAINT and DEMAND FOR JURY TRIAL** 

FIRST REVENUE ASSURANCE, LLC,

Defendant.

LINDSAY, M.J.

SUMMOND JUGUED

NOW COMES Plaintiff, Laurie Cook ("Plaintiff"), by and through her attorneys, Krohn & Moss, Ltd., for his Verified Complaint against Defendant, First Revenue Assurance, LLC ("Defendant"), alleges as follows:

# Nature of the Action

1. This action is brought by Plaintiff pursuant to the Fair Debt Collection Practices Act, 15 U.S.C. § 1692 et seq. ("FDCPA").

## **Parties**

- 2. Plaintiff is a natural person residing in Jamaica, Queens County, New York.
- 3. Plaintiff is allegedly obligated to pay a debt and is a consumer as defined by 15 U.S.C. § 1692a(3).
  - 4. Defendant is a company conducting business in the state of New York.
- 5. Defendant is a debt collector as defined by 15 U.S.C. § 1692a(6), and sought to collect a consumer debt from Plaintiff.
- 6. Defendant acted though its agents, employees, officers, members, directors, heirs, successors, assigns, principals, trustees, sureties, subrogees, representatives and insurers.

### Jurisdiction and Venue

- 7. Jurisdiction of this court arises pursuant to 15 U.S.C. § 1692k(d), which states that such actions may be brought and heard before "any appropriate United States district court without regard to the amount in controversy."
- 8. Because Defendant conducts business in New York, personal jurisdiction is established
  - 9. Venue is proper pursuant to 28 U.S.C. § 1391(b)(2).

# **Factual Allegations**

- 10. Defendant places constant and continuous collection calls to Plaintiff seeking and demanding payment for an alleged debt owed.
  - 11. Defendant has been placing collection calls to Plaintiff for nearly six months.
  - 12. Defendant places multiple collection calls to Plaintiff daily.
- 13. Defendant places collection calls to Plaintiff from telephone number: 800-681-5823.
- 14. Defendant places collection calls to Plaintiff on telephone numbers: 509-293-1445 and 509-420-6908.
- 15. When Plaintiff answers the phone she is put on hold for up to thirty minutes and is forced to hang up without speaking to a representative.
  - 16. Defendant refuses to allow Plaintiff to speak with a supervisor.

# **CLAIM FOR RELIEF**

17. Defendant's violations of the FDCPA include, but are not limited to, the following:

- a. Defendant violated §1692d of the FDCPA by engaging in conduct the natural consequence of which is to harass, oppress or abuse Plaintiff in connection with the collection of a debt;
- b. Defendant violated §1692d(5) of the FDCPA when Defendant caused Plaintiff's telephone to ring repeatedly and continuously with the intent to annoy, abuse, and harass Plaintiff.
- 18. Plaintiff is entitled to his attorney's fees and costs incurred in this action.

WHEREFORE, Plaintiff prays that judgment be entered against Defendant for the following:

- (1) Statutory damages of \$1000.00 pursuant to 15 U.S.C. § 1692k;
- (2) Reasonable attorneys' fees, costs pursuant to 15 U.S.C. § 1692k; and
- (3) Awarding such other and further relief as may be just, proper and equitable.

Dated:

December 2, 2010

KROHN & MOSS, LTD.

Bv

Kdow T LIII

KROHN & MOSS, LTD.

120 W. Madison St., 10th Fl.

Chicago, Illinois 60602

Telephone: 312-578-9428

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ahill@consumerlawcenter.com

Attorney for Plaintiff

# **DEMAND FOR JURY TRIAL**

PLEASE TAKE NOTICE that Plaintiff, Laurie Cook, hereby demands a jury trial in this matter.

# VERIFICATION

# STATE OF NEW YORK)

Plaintiff, Laurie Cook, being duly sworn, deposes and says:

- I am the Plaintiff in this civil proceeding;
- I have read the foregoing Verified Complaint prepared by my attorneys and I believe that all of the facts contained therein are true and correct, to the best of my knowledge, and formed after reasonable inquiry;
  - I belief that this civil Complaint is well ground in fact and warranted by existing law or by a good faith argument for the extension, modification or reversal of existing law;
    - I believe that this civil Complaint is not interposed for any improper purpose, such as to harass any Defendant(s), cause unnecessary delay to any Defendant(s), or create a needless increase in the cost of litigation to any Defendant(s), named in the Complaint.
      - I have filed this Complaint in good faith and solely for the purposes set forth in it;
- Each and every exhibit I have provided to my attorneys, which has/have been attached to this Complaint, is/are true and correct copy(s) of the original(s); and
  - Except for clearly indicated redactions made by my attorneys where appropriate, I have not altered, changed, modified or fabricated the exhibit(s), except that some of the attached may contain some of my own handwritten notations.

Pursuant to 28 U.S.C. § 1746(2), I, Laurie Cook, hereby declare (or certify, verify or state) under penalty of perjury that the foregoing is true and correct.